Job Opening Description

Title: System Engineer
Employment Type: Full Time Employee Positions
Department: IT Engineering
Pay: DOE
Start Date: Now

Company Information

Triton Technical is an IT and Audio/Video integration firm that designs and deploys complex integrated systems for the private yacht industry. We have a high energy, fast paced, fun and collaborative environment and we are looking to add a qualified individual to our team.

Position Summary

We are looking to hire a Systems Engineer to join a small but growing IT engineering team located in Portland, OR. These Systems Engineers will assist with IT testing, standardization, configuration and deployments for our clients. Further responsibilities will include remote troubleshooting, maintaining, building and documenting IT & AV systems for various client yachts around the world.

Essential Duties and Responsibilities

- Designs and tests complex email environments for ship to shore email flow

- Designs and tests VM and storage infrastructure solutions

- Designs and tests Active Directory, DNS, DHCP and application servers

- Coordinates and automates the implementation of the standards on existing and new systems

- Educates the IT department about standards, tools, troubleshooting techniques, and new technologies

- Designs and tests PBX solutions

- Determines and documents standards for the configuration of phone systems for deployment

- Member of a 24x7 on-call rotation team to provide support for the data, telecommunications and A/V systems

- Performs diagnostics and repairs of IT, telecommunications, and A/V hardware, software, cabling and related components

- Assists with software implementation and systems configuration

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Private and Confidential

- Assists with backup and restoration processes and procedures

- Tests and performs system upgrades to maintain maximum system reliability

- Communicates and coordinates system maintenance schedules and downtime to users and stakeholders

- Writes and maintains documentation to include standards documents, evaluation reports, site information spreadsheets, help manuals, installation procedures (for both client and internal use)

- Verifies, updates, and manages changes to network documentation

- Escalation point for a helpdesk system

- Working with remote teams and clients

- Performs other duties as assigned by management

Preferred Experience and Skills

- Microsoft Exchange configuration and troubleshooting (2010 through 2016)

- Virtualization design, implementation and troubleshooting (VMWare 5 through 6.7)

- Microsoft Server configuration and troubleshooting (2008 through 2019)

- System automation utilizing a common scripting language

- PBX implementation and troubleshooting (Digium, Panasonic, Cisco, NEC, Avaya, Mitel)

Personality Traits

- Desire to learn

- Creative problem solving

- Independence

- Attention to detail

- Ability to prioritize in a dynamic environment

- Excellent verbal and written communication skills

Requirements

- Valid Driver License

- Valid Passport

Work Environment

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job the employee is regularly required to sit, talk, and hear. The employee is occasionally required to reach with hands and arms and stoop, kneel, crouch, or crawl. The employee is occasionally required to lift more than 50 pounds. The vision requirement includes: the ability to adjust focus; depth perception; peripheral vision; distance vision; and close vision.

How to Apply

Triton Technical job applications are processed through an online test center. You will need to fill out an online job application and upload your resume through a web portal. You will be required to take some brief online tests in order to qualify for this position. The job application and tests are administered through the following link: https://www.ondemandassessment.com/link/index/JB-M30Z4001B

The job application process takes about 30 minutes. You may contact careers @tritontechnical.com only if you are experiencing technical difficulties with the online application.